

family medicine
diabetic clinic
blood pressure and heart disease clinic
nursing team
health visitors
counsellors
maternity care
booked appointments and open surgeries



pharmacy
NHS dentist
travel & vaccination clinic
research
complementary therapies

Welcome to **Oldfield Surgery**



Welcome An Introduction to Oldfield Surgery

Oldfield Surgery is a modern purpose-built general medical practice with wheel-chair access. The six partners deliver a wide range of medical services to patients from a large part of the City of Bath, and some of the outlying villages to the southwest.

See website or ask at reception for details.

The practice provides a wide range of services, including nursing and

health visitors, maternity care, contraceptive advice, minor surgical procedures and counselling.

Also available on site are a Pharmacy, NHS Dental Practice, Osteopathy and Physiotherapy Clinics, a range of Complementary Therapy Clinics and the Bath Travel & Vaccination Clinic.



The strong emphasis on preventive medicine and health promotion is reflected in the provision of clinics for Blood Pressure Control, Diabetes, Coronary Heart Disease, Support to Stop Smoking, Travel Advice, Well Babies, Children's Immunisations and Cervical Smears. We are constantly striving to improve the services offered and are glad to receive constructive comment.

Please feel free to e-mail us.





Our doctors, nurses, clinics, services and patient support



Nursing team

Practice Nurses and specially trained technicians

carry out a range of nursing procedures and investigations within the surgery, including dressings, blood tests, cervical smears, contraceptive advice, spirometry, blood pressure monitoring and electrocardiograms.

**Telephone
01225 444487
for an appointment.**



Community Nurses

work with housebound patients in their homes, providing a range of nursing services.

**They can be contacted
on 01225 820452.**



Health Visitors

are experienced nurses with specialised further training. They work with families, particularly with children under five, and with the elderly.

**They can be contacted
on 01225 420587.**

They also run Immunisation and Well Baby Clinics.



Research

The doctors have an active interest in research, and the practice has taken part in many important national research programmes.

**Our full time research nurse can be contacted
on 01225 423250.**

Repeat prescriptions

The on-site pharmacy can deal with repeat prescriptions by **telephoning
01225 422960,
e-mailing pharmacy@gp-L81039.nhs.uk
or letter.**

If you do not wish your prescription to be printed by the on-site pharmacy, please speak to reception to make alternative arrangements.

Maternity care

All our doctors enjoy sharing the care of their patients, during pregnancy with the Bath South Team community midwives. Bookings for the midwife can be made at reception.

Counsellors

Patients with emotional problems

may be invited to see one of our trained counsellors. Your doctor will be able to advise you regarding this.

Volunteer drivers

We are fortunate to have a small group of drivers who can bring patients from their home to and from the surgery, for just a small contribution to the fuel and running costs.

**If you feel that you could be a volunteer please contact
Jane Butler
on 01225 421137.**

Violent or abusive patients

Violent or abusive patients will be asked to leave the Practice and to register elsewhere.

Patient Advice and Liaison Service

If you have questions about GP and community services you can contact PALS through main reception, or contact the PCT PALS Manager directly on **01225 831717.**

Our doctors, nurses, clinics, services and patient support (continued)

Complementary therapies

General contact number
Tel 01225 444487

Oldfield Osteopaths

01225 444487
www.oldfieldosteopaths.com

Sue Owen Physiotherapy

07967 007241
www.sueowenphysio.co.uk

Dr. Damir Wan Acupuncture and Chinese Herbal Medicine

07773 794865
www.dr-wan.co.uk

Jackie Barr Psychologist

07771 904419
www.jackiebarr.co.uk

Jon Didymus Homeopath

01225 851370
www.holisticfamilypractice.co.uk

Bath Travel & Vaccination Clinic

This is a privately run clinic, providing advice and vaccinations to people planning travel abroad. To make an appointment or for further details, please telephone 01225 820461 or visit www.oldfieldsurgery.org.uk

Complaints & suggestions

We endeavour to provide a reliable, friendly and comprehensive service to patients. If things go wrong we hope that they can be resolved at the time, but should this not prove possible, please contact Pat Hamilton who will be pleased to help. We are pleased to receive your suggestions and comments – they help us plan for the future and it is also helpful to hear about things that have gone well in addition to those that have not.

Total confidentiality

Each member of the surgery staff is trained to deal with all information with total confidentiality. They are instructed that even what might seem to be trivial information may not be transmitted to friends and relatives, (such as whether or not the patient is attending an appointment or has already left the Surgery) without the permission of the patient concerned.

If you wish information about yourself to be given to a third party, please give your doctor written authority. Sometimes, as the relative or close friend of a patient, you may be concerned about that patient. If you feel there may be something of which the doctor is unaware, please do feel able to pass this information on to the doctor.

Doctors at Oldfield Surgery

DR. TIMOTHY HARRIS

M.A (Cantab), B.M., B.Ch. (Oxon), M.R.C.G.P., D.R.C.O.G., Certificate of Joint Committee on Contraception, Qualified Oxford 1976.

DR. JONATHAN HAMLING

BSc (Lond.), M.B., B.S.(Lond.), M.R.C.G.P., Diploma Faculty of Family Planning, Qualified London 1987.

DR. PATRICK EAVIS

M.B., B.S. (Lond), M.R.C.G.P., Diploma Royal College of Obstetrics & Gynaecology, Diploma Faculty of Family Planning. Qualified London 1994.

DR. AMANDA COMBE

M.B., Ch.B.(Sheff), M.R.C.G.P., Diploma Royal College of Obstetrics & Gynaecology, Diploma Faculty of Family Planning. Qualified Sheffield 1993.

DR. TIM JOHNSON

M.B., Ch.B, M.R.C.G.P., Diploma Royal College of Obstetrics & Gynaecology. Qualified Birmingham 1990

DR. KATE JENKINS

D.F.F.P, D.R.C.O.G., M.R.C.G.P., Diploma in Geriatric Medicine, Diploma Faculty of Homeopathic examination.

Seeing a doctor

Surgeries run at various times throughout the day from 8.00am to 6.00pm.

How to register

Registration and personal history forms are available at reception.

You can also e-mail us with your name and address and we will send you the relevant forms. After completion of both forms you will then be registered with us. Generally, doctors take new patients in rotation, but you may register with a doctor of your choice should you have a preference. If you do have a particular preference, please advise reception.

Once the forms have been completed and we have registered you on our system, you will be able to make an appointment. On registering you will be invited to make an appointment for a new patient medical with our practice nurse.

Booked appointments

To arrange an appointment please use the Appointments Line 01225 444487.

Whenever possible, please make an appointment with your registered doctor, but, if the problem is urgent, and your doctor is unavailable because he/she is fully booked or away from the practice, you will be offered an appointment with another doctor.

Most appointments are of ten minutes duration. If you need to discuss more than one problem with

the doctor, and feel that ten minutes will be insufficient, please mention this at the time of booking so that you can be allocated a longer appointment. Please note that it is the patient's responsibility to cancel in good time any appointments no longer required.

Open surgeries

These are non-bookable, walk-in-and-wait surgeries from 8.30 to 10.30 am, and 2.00 to 4.00 pm, Mondays to Fridays.

They operate on a 'first come, first served' basis and there is no need to phone first – simply turn up at the surgery. Please try to restrict these consultations to a single problem. Whilst it is not possible to request a particular doctor, if you require either a male or female doctor, we endeavour to accommodate this.

Home visits

Examinations can be carried out more fully in the surgery but, if it is impossible to attend the surgery, please contact us as early as possible (ideally before 10.30am). After taking basic details, your doctor's secretary will pass the message to your doctor who may telephone to offer immediate advice and to make appropriate arrangements to deal with the problem.

Special examinations

Please inform the receptionist if you need to book an appointment for a special medical examination, as often a longer appointment is necessary. Side rooms are available for anyone in physical or emotional distress, and again please inform the receptionist.

When surgery is closed

Our telephone number, 01225 421137, carries a recorded message

and explains how a doctor can be contacted outside normal hours. (Please note the out of hours service is the responsibility of the local Primary Care Trust.)

Alternatively,
call NHS Direct
on 0845 4647.

Contact Information and Opening Times

Surgery Address

Oldfield Surgery,
45 Upper Oldfield Park, Bath BA2 3HT
www.oldfieldsurgery.org.uk
e-mail: oldfieldsurgery@gp-L81039.nhs.uk

Telephone

Doctors appointments	01225 444487
Nursing Team appointments	01225 444487
Health Visitors	01225 420587 or 421137
Community Nurses' Secretary	01225 820452
Doctors' Secretaries	
Dr Harris, Dr Combe, Dr Savage	01225 820454
Dr Hamling, Dr Eavis, Dr Johnson	01225 820453
Pharmacy	01225 422960 e-mail: pharmacy@gp-L81039.nhs.uk
NHS Dentist	01225 445455
When the surgery is closed	01225 421137 or 0845 4647 (NHS Direct)
All other telephone calls	01225 421137

Opening Times

Surgery	Mon-Fri 8.00am-12.45pm 1.45-6.00pm (5.30pm Fridays)
Open Surgery (no appointments)	Mon-Fri 8.30-10.30am 2.00-4.00pm
Home Visits	Please telephone before 10.30am

Primary Care Trust

Bath & North East Somerset Primary Care Trust	01225 831800
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